How to access HCIS Knowledge Base (KB)

1. Launch/open a web browser (i.e. - Internet Explorer, Firefox, Safari, etc...)

2. In the address bar, type in kb.healthcare.uiowa.edu and press “enter” on keyboard.

3. A dialog box will appear requesting for your user name and password. Enter Healthcare ID “your Healthcare ID” and your HealthCare ID password into designated fields. Press ok.
4. After page loads, click on **UI Health Care Public**

5. You can search by categories or search for specific words in the search field. When searching, you may use any words such as **outlook**, **iphone**, "**inBasket**", etc... You may also use combination of words such as **outlook email**, **going + green**, or **apple mail**. Using plus (+) and quotation ("""> signs, refines your search to articles specific to those combination of words.